

## 10. SRH INTERNATIONAL WEEK 2019: Course description

<b>Title of Course:</b>	<b>World Class Supply Chain and Quality Management Principles</b>									
<b>Language:</b>	English									
<b>Course Type:</b>	Seminar									
<b>Work Load:</b>	20 hours (including exams on Friday)									
<b>Lecturer/Title/ Home University Position Email Phone:</b>	<b>Prof. Dr. Panos Yannakopoulos</b> University of West Attica - Greece Professor <a href="mailto:pyannakopoulos@yahoo.co.uk">pyannakopoulos@yahoo.co.uk</a> +306937246289									
<b>Course description/ Contents:</b>	Program Management Leadership principles and ethics Risk Management World Class Supply Chain Management e-commerce II New Product Development Quality Management principles Specification and standardisation (ISO standards)									
<b>Learning outcome:</b>	Ability to carry out research and employ terms Recognise basic and critical features of Program Management Principles Analyse and apply Risk management principles Analyse and compare procedures in the design process Design and development phases Ability to develop a standardization program, and manage program changes Management of supply professionals ISO standards selection and use									
<b>Examination:</b>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Class participation</td> <td style="text-align: right;">30%</td> </tr> <tr> <td>Risk management case study</td> <td style="text-align: right;">20%</td> </tr> <tr> <td>Students' final examination (multiple choice)</td> <td style="text-align: right;">25%</td> </tr> <tr> <td>Students' group presentation</td> <td style="text-align: right;">25%</td> </tr> </table>		Class participation	30%	Risk management case study	20%	Students' final examination (multiple choice)	25%	Students' group presentation	25%
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<b>4 questions to be prepared by the students prior to arrival:</b>	<ol style="list-style-type: none"> <li>1. What are the principles of Supply Chain management?</li> <li>2. Discuss the role in managing a services contract. What should the supply manager do?</li> <li>3. How could the supplier problems be avoided?</li> <li>4. Why must Supply Management be a core competency for a PM?</li> </ol>									
<b>Essential reading:</b>	<ul style="list-style-type: none"> <li>• Effective Implementation of Quality Management Systems B. Purushothama, 2010 (pdf)</li> <li>• Project Management Absolute Beginners' Guide, Greg Horine, 3<sup>rd</sup>, 2012 (pdf)</li> <li>• Identifying and Managing Project Risk: Essential Tools for Failure-Proofing Your Project, Tom Kendrick PMP, 2015 (pdf)</li> <li>• The ISO 9001:2015 Implementation Handbook: Using the Process Approach to Build a Quality Management System, Milton P. Dentch, 2016 (pdf)</li> <li>• <a href="http://www.fte.com/downloads/qmp_2012.pdf">http://www.fte.com/downloads/qmp_2012.pdf</a></li> <li>• <a href="http://www.adi.pt/docs/innoregio_supp_management.pdf">http://www.adi.pt/docs/innoregio_supp_management.pdf</a></li> </ul>									